**Indie’s user stories**

1. As a customer, I want to be able to view my booking history with time and date, so I book a service for upcoming weeks accordingly (8)

**Criterion 1**: Given that the customer has booked appointments with the company before, when they click on booking history, they should be able to see a list of previous bookings with time and date

**Criterion 2 :** Given that the customer hasn’t booked appointments with the company before, when they click on history, they will not be able to see any booking.

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| **ID** | **16** |
| **Purpose** | Test the Booking History Page |
| **Set Up** | 1. Customer Account Created in system 2. Previous Bookings have been made |
| **Steps** | 1. Log in to Customer Account |
|  | 1. Navigate to the Booking Appointment Page |
|  | 1. Click on Booking History |
| **Expected Result** | System will show a webpage with a list of previous bookings made by the account. Details printed with each listing, sorted by date and time. |

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| **ID** | **16** |
| **Purpose** | Test the Booking History Page |
| **Set Up** | 1. Customer Account Created in system 2. Previous Bookings have not been made |
| **Steps** | 1. Log in to Customer Account |
|  | 1. Navigate to the Booking Appointment Page |
|  | 1. Click on Booking History |
| **Expected Result** | System will show a webpage with no booking list. |

1. As an employee, I would like to submit a request for schedule change for upcoming weeks so I can work for longer hours or more days if needed (8)

**Criterion 1:** Given that the employee’s schedule changes, when they log in they can submit a request for schedule change, and when selecting “Add availability” with days and time, then system marks the availability and is visible to the admin as marked

**Criterion 2** : Given that the employee’s schedule changes, when they log in they can submit a request for a schedule change, and when selecting “Delete availability” with days and time, then system marks the appointment and is visible to the admin as marked

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| **ID** | **17** |
| **Purpose** | Test Add availability function |
| **Set Up** | 1. Worker account created and in system 2. No Availability set for worker in system |
| **Steps** | 1. Log in to Worker account |
|  | 1. Navigate to Schedule |
|  | 1. Press “Add Availability” |
|  | 1. Select date and time and submit. |
| **Expected Result** | System stores available schedule, sends notification to Admin account |

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| **ID** | **17** |
| **Purpose** | Test Delete availability function |
| **Set Up** | 1. Worker account created and in system 2. Availability already in system for the week |
| **Steps** | 1. Log in to Worker account |
|  | 1. Navigate to Schedule |
|  | 1. Press “Delete Availability” |
|  | 1. Select already made availability |
| **Expected Result** | System stores available schedule, sends notification to Admin account |

**Oscar’s User Stories**

  3) As a worker I would like to be able to see a full timetable of the week so I can see visually my work hours (5)

**Criterion 1:**Given that the worker is signed in, and they have been scheduled working times, when selecting timetable, the timetable will be shown with blocks of times when they are assigned

**Criterion 2:**Given that the worker is signed in, and they have been schedule times, and they can see the timetable, when clicking on a booking, they will be able to access functions such as requesting reschedule and requesting cancellation

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| **ID** | **18** |
| **Purpose** | Checking visual timetable |
| **Set Up** | 1. Worker account created and in system 2. Working times and appointments assigned to this account |
| **Steps** | 1. Worker Account Logged in |
|  | 1. Navigate to timetable/ Dashboard |
| **Expected Result** | System displays a visual timetable; Visual timetable to have blocks that indicate the working hours and appointments assigned to Worker Account |

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| **ID** | **18** |
| **Purpose** | Interaction with timetable |
| **Set Up** | 1. Worker account created and in system 2. Working times and appointments assigned to this account |
| **Steps** | 1. Worker Account Logged in |
|  | 1. Navigate to timetable/ Dashboard |
|  | 1. Click on appointment block in timetable |
| **Expected Result** | System displays appointment details; system displays other possible functions (e.g. reschedule/ cancellation) |

4) As an admin, I would like to be able to change/add contact details to the company so that it is visible to customers when they look for it on the application. (3)

**Criterion 1:**Given that contact details have not been added, and an admin account is signed in, when clicking on “Edit Details”, fields can be filled in with values according to contact details (e.g Email, Address, Phone Number).

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| **ID** | **19** |
| **Purpose** | Changing details for the company |
| **Set Up** | 1. Admin account already in system 2. Company’s contact details already exist on the webpage |
| **Steps** | 1. Admin Sign in |
|  | 1. Click “Edit Company Details” |
|  | 1. Input valid values according to each field |
|  | 1. Click “Change” |
| **Expected Result** | System updates each value with the new inputs; System reports that changes have been made. |

**Andhika’s User Stories**

**5)** As a customer, I want to be able to leave a review for the service so that I can give feedback or satisfaction comment (5) 

**Criterion 1:**Given the user is on review page, when the user clicks leave a review and fill the field with correct format then review will be submitted.

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| **ID** | **20** |
| **Purpose** | Testing Review function |
| **Set Up** | Customer account created and in the system |
| **Steps** | 1. Customer account Logged in |
|  | 1. Navigate to Booking History |
|  | 1. Select “Give Review” on a previous appointment |
|  | 1. Input Valid values into fields provided |
|  | 1. Click “Done” |
| **Expected Result** | System logs the review into system under that appointment; System reports that the review has been logged |

**6)** As a worker, I want to be able to get notifications if there are new appointments so that I can organize my timetable.  (1) 

**Criterion 1:**Given the worker is in dashboard, when worker receive new appointments, then alerts will pop up to notify the worker.

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| **ID** | **21** |
| **Purpose** | Receiving Notifications |
| **Set Up** | 1. Workers account created and in system 2. Customer account created and in system 3. Appointment ready to be submitted from another account |
| **Steps** | 1. Worker Logged in |
|  | 1. Submit Appointment assigned to Worker |
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| **Expected Result** | System creates appointment; System sends an email to Worker regarding appointment; System creates popup notification regarding appointment on Worker’s dashboard. |

**Yue Peng Du’s User Stories**

7) As a customer, I want to be able to check the email for contacting the company, so I can email them my new request (3) 

**Criterion 1:** Given the customer is on the login page, when he successfully logged in and click the Contact us link on the sidebar, then all the contact details for the company shows up.

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| **ID** | **22** |
| **Purpose** | Test the Contact Us page |
| **Set Up** | Company’s contact details already exist on the webpage |
| **Steps** | 1.  Navigate to the Company’s website |
|  | 2. User will then click on Contact Us tab |
|  | 1. Click on email link |
| **Expected Result** | System will redirect webpage to email system used by the user; The company email as the recipient |

8) As an admin, I want to be able to modify the about me for my company webpage, So I can update new information if there has a change. (3) 

**Criterion 1:**  Given the admin is logged in to the system, when they change the information that require modification on the backend, then the front end will synchronize with the new information after refresh.

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| **ID** | **23** |
| **Purpose** | Changing About Me for the company |
| **Set Up** | 1. Admin account already in system 2. Company’s About Me Details already exist on the webpage |
| **Steps** | 1. Admin Sign in |
|  | 1. Click “Edit Company Details” |
|  | 1. Input valid values into the Description field |
|  | 1. Click “Change” |
| **Expected Result** | System updates each value with the new inputs: System reports that changes have been made. |